

# Gentari AutoCharge for Power Pass Members

# (4) AutoCharge

an innovative feature for Electric Vehicle (EV) drivers that allows you to connect your EV to the charging station with ease. Just plug in and play – it's that simple.

This feature is specifically applicable to Direct Current (DC) charging, offering convenience and efficiency to EV users. Currently, enrollment in AutoCharge is limited to certain vehicle models and charging devices, ensuring compatibility and optimal performance.

# Activating AutoCharge

# **Steps to Enroll in AutoCharge**

Check if your electric vehicle (EV) is eligible for AutoCharge.

#### Physically visit any of the specified EV charging station locations.

- PETRONAS Juru Layby NB, Pulau Pinang
- PETRONAS Sg Buloh Lay-by, Selangor
- XPark Sunway Serene, Selangor

#### Follow the steps below using the Gentari Go app:

- i. Use the app to initiate a charging session at a Gentari DC charger displaying the AutoCharge sign.
- ii. Once the charging begins, the app will prompt you to activate AutoCharge.
- iii. Request to enroll in AutoCharge.
- iv. Review and acknowledge the TnC within the app.

Your subsequent charging sessions will start instantly when you plug in your vehicle.

(\*) AUTOCHARGE Identify AutoCharge-enabled locations via the app for a seamless charging experience.

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#### List of EVs verified for AutoCharge

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Audi e-tron, Q4, Q8, and SQ8	Kia EV6, EV9, Niro, and Soul
BYD Atto 3, Dolphin, ETP3, HAN, Seal, Seal U, and TANG	Lexus RZ 450e
Chevrolet Blazer, Bolt EV/EUV, Equinox, Silverado, and Spark	Mercedes EQE Sedan, EQE SUV, EQS Sedan, EQS SUV, EQB, EQG, and GLE
Energica Experia, Eva Ribelle, Ego, EsseEsse9	Polestar 2, 3, and 4
Ford Mach-E, F-150 Lightning, E-Transit, and Focus	Subaru Solterra
Genesis GV60, GV70 and G80 Electrified	Tesla Model X, Y, S, and 3
GMC Hummer EV SUV and Pickup	Toyota bZ4x
BMW i3, i4, i5, iX2, iX3, iX40, iX 50, iX M60	Volvo C40 and XC40 Recharge
Hyundai Ioniq, Ioniq 5, Ioniq 6 and Kona	Mini Cooper Electric, Cooper SE, Countryman E, Electric Cabrio
Jaguar I-PACE	·

#### Not eligible for Autocharge

To use AutoCharge, every vehicle needs a unique code. Some EVs have shared codes, and because of that, they cannot use AutoCharge.

- Audi e-tron (model 2018, cannot be guaranteed for model 2019) & Q4 e-tron
- Cupra Born
- Lucid Air
- Maxus eDeliver
- Mazda MX-30
- Volkswagen e-Up!, e-Golf, ID.3, ID.4 & ID.5, ID.Buzz
- Seat Mii electric
- Skoda Citigo e-iV & Enyaq iV
- BMW iX1 & BMW i7
- Rolls-Royce Spectre EV
- ORA Good Cat
- Smart #1 & #3

Currently, not all EV car models are compatible with AutoCharge. We are continually working to test compatibility and expand our offerings.

### gentari GG AutoCharge supported Gentari DC Charging Stations

\*as of 30-May-24

AutoCharge supported location	1:
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No	City	Station
1	Selangor	Gamuda Gardens
2	Selangor	Petronas - Jalan Kolam Ayer Lama (JKAL)
3	Selangor	Petronas KLIA1
4	Selangor	Petronas Kundang (West Bound)
5	Selangor	Proton Centre of Excellence
6	Selangor	Petronas Sg Buloh Lay-by
7	Selangor	XPark Sunway Serene
8	Pulau Pinang	Petronas Juru Layby NB
9	Pahang	Proton 3S YS Autoworld
10	Pahang	Proton Pesat CTM
11	Pahang	Villea Rompin Resort & Golf
12	Negeri Sembilan	Petronas Jln Rasah
13	Kuala Lumpur	Sime Darby Auto Selection CSL
14	Kuala Lumpur	Suria KLCC - P4 Parking
15	Kelantan	Perdana Kota Bharu
16	Kelantan	Proton 3S JM Otomobil Inovatif
17	Kedah	Proton 4S Mercu Usaha Mesra
18	Johor	Proton 3S Anggerik Motor

Currently, not all DC chargers are compatible with AutoCharge. We are continually working to test compatibility and expand our offerings.

## gentari G Activating AutoCharge from Gentari Go

Use the app to start a charging session at Gentari DC charger with AutoCharge sign.	2 When charging has begun, the app will ask you if you want to activate AutoCharge	3 Request to enroll AutoCharge	4 Acknowledge the TnC	5 Your next charging session will start instantly when you plug in your vehicle.
9:41I = C Select a charger HELP	9:41t 🗢 = V HELP Charging	9:41II ♀ = X AutoCharge	9:41	9:41 .ul ♀ = X AutoCharge Enrolled
Kiara Bay     Select a charger      GENTARI_KIARA001 (4) 60.0 kW max	Kiara Bay, Metropolitan Kepong	No more swiping cards or tapping apps	Your Vehicle CHANGE VEHICLE Quicksilver ABX 9108	Nicely Done! AutoCharge Enrolled
2400055	SHOW DETAILS Charge Duration D:25:59 Charge Duration D:25:59 Construction Construc	<ul> <li>Drive up to DC charging stations that support AutoCharge.</li> <li>Plug in the connector.</li> <li>Charging starts automatically.</li> <li>Check your charging progress in the app.</li> </ul>	<ul> <li>Acknowledgement         By accepting these terms, I acknowledge the following:         <ul> <li>The AutoCharge feature is applicable only at specific charging stations and with selected vehicle models.</li> <li>I confirm that the above mentioned vehicle is not rented or temporarily in my possession, and I am the owner of the said vehicle.</li> <li>I understand that my vehicle's unique ID (MAC address) is necessary for the AutoCharge feature, and I consent to its disclosure, collection, and</li> </ul> </li> </ul>	Your next charging session will start automatically at any Gentari stations with AutoCharge support.
Select your payment method >      ADD PROMO CODE  ACTIVATE CHARGER	Enroll for AutoCharge	ENROLL AUTOCHARGE	utilization. Please refer to our <b>terms and conditions</b> for more comprehensive information regarding CONFIRM ENROLLMENT	DONE



No	Questions	Proposed Answers
1	What is AutoCharge?	<ul> <li>AutoCharge is an innovative feature for Electric Vehicle (EV) drivers that allows you to connect your EV to the charging station with ease. Just plug in and play – it's that simple.</li> <li>This feature is specifically applicable to Direct Current (DC) charging, offering convenience and efficiency to EV users. Currently, enrollment in AutoCharge is limited to certain vehicle models and charging devices, ensuring compatibility and optimal performance. See List of Vehicle Type, Gentari Stations</li> </ul>
2	How do I enroll into AutoCharge?	See <u>Page 7</u>
3	I am existing user of Gentari Go, can I enroll AutoCharge now?	Currently, AutoCharge enrollment is exclusively available to Gentari Power Pass subscription users as an added benefit. You can subscribe to Gentari Power Pass plan for AutoCharge enrolment.
4	Which stations can I use AutoCharge?	Currently, not all EV DC charging device are compatible with AutoCharge. We are continually working to enhance compatibility and expand our offerings. <u>Please refer to the list</u>
5	What are the available car models to enable AutoCharge?	Currently, not all EV car models are compatible with AutoCharge. We are continually working to enhance compatibility and expand our offerings. <u>Please refer to the list</u>
6	I need help with my AutoCharge feature?	For further help with your AutoCharge feature, please email greenmobility@gentari.com or WhatsApp at +60 17-623 5153
7	Do I pay additional fees for AutoCharge feature?	No, there are no additional fees required for using the AutoCharge feature. Currently, we offer exclusive early access to Gentari Power Pass subscription users to enjoy the benefits of this feature at no extra cost. Users are only required to pay the EV charging fees as per the current pricing structure for Gentari DC charger.
8	How can I identify chargers enabled with AutoCharge?	For Gentari chargers equipped with the AutoCharge feature, we have implemented an AutoCharge icon on Gentari Go.



### **Connect with us**

Let's work together to put clean energy into action, today

#CleanEnergy #NetZero #SustainableEnergy



greenmobility@gentari.com

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